

### What is your brand's greatest pet peeve?

- A: Conflict
- B: Unnecessary rules
- C: Misinformation
- D: Defeatism
- E: Conformity
- F: Disbelief
- G: Inequality
- H: Animosity
- I: Stoicism
- J: Cruelty
- K: Lack of originality
- L: Defiance

### What would your brand use to fight off a monster?

- A: Hugs
- B: A secret passageway
- C: Reason
- D: Sheer might
- E: Something to throw the monster off balance
- F: An invisibility cloak
- G: Half of a sandwich
- H: Matchmaking skills-offer to set the monster up on a date
- I: Sleight of hand
- J: Chicken soup for the monster's soul
- K: A makeshift hot air balloon to fly away
- L: An army of knights

# If your brand were trying to apologize to a friend, how would it say "I'm sorry"?

- A: Say, "I wish we weren't fighting."
- B: Suggest they try both options and see where it leads
- C: Explain that circumstances—rather than people—were to blame
- D: Say, "This will make our friendship stronger."
- E: Show up at their house unannounced and demand forgiveness
- F: Find and give them a first-edition vinyl of their favorite band
- G: Agree to disagree and suggest moving on
- H: Set aside time to make it up to the other party in a personal way
- I: Play around and make jokes to ease tension
- J: Soothe the other party's feelings before its own
- K: Write an apology song together- your music, their lyrics
- L: Logically and calmly assert their position—and why you can both get past this

### What if your brand were the head of a high school club?

- A: Glee club president
- B: President of the travel club
- C: Chair of the National Honor Society
- D: Student body president
- E: Self-appointed president of the "High School Improvement" program
- F: Star of the drama club
- G: VP of student government
- H: President of the social committee
- I: School mascot
- J: Co-Chair of the recycling club
- K: Senior writer for the school newspaper
- L: Homecoming king

## If your brand could save one thing from a burning building, what would it be?

- A: The family cat
- B: Photo album of past trips
- C: A Kindle
- D: Grandmother's engagement ring
- E: The kerosene (to hide the evidence)
- F: An imaginary friend
- G: A worn favorite t-shirt
- H: Sentimental mementos (e.g., photographs, love letters, postcards)
- I: Collection of live bootleg recordings of your favorite bands
- J: First Aid kit and snacks
- K: Sketch books and pastels
- L: The family crest from above the mantle

## If your brand could spend one day doing anything it liked, what would it do?

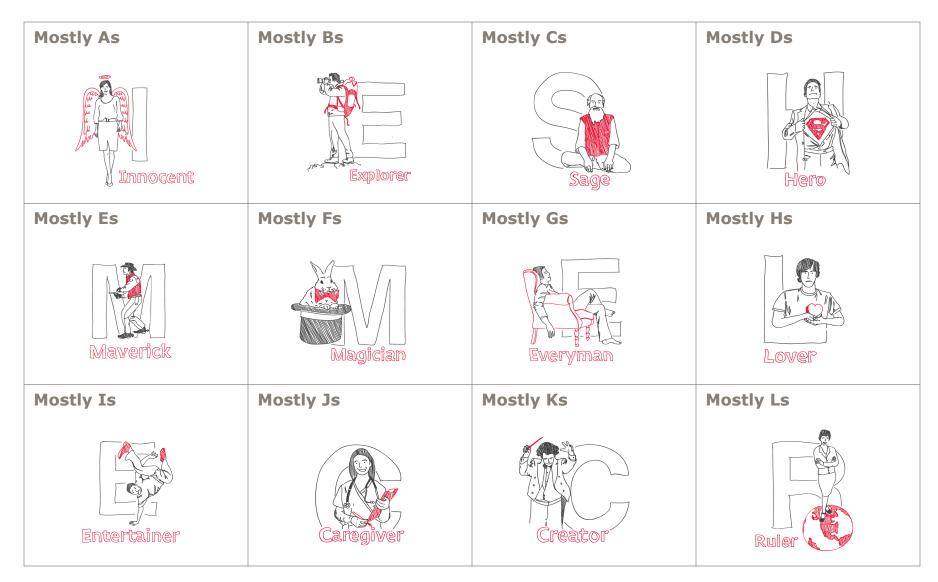
- A: Reading and napping under a shady tree
- B: Taking a spontaneous day trip to a new city
- C: Enrolling in an advanced cooking class
- D: Train for a marathon
- E: Tagging the city with graffiti
- F: Giving out front row seats to ardent fans waiting for seats to a sold out show
- G: Plan not to plan—watch some television, read the paper, play it by ear
- H: Enjoying a lavish three-course meal with friends
- I: Attend a taping of Saturday Night Live
- J: Help a friend move
- K: Fix up an old car
- L: Work from home on an upcoming business project

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### If your brand were a cocktail, what would it be?

- A: Piña Colada
- B: The local specialty
- C: Aged whiskey on the rocks
- D: Red bull and vodka
- E: A shot of tequila
- F: Champagne
- G: A beer
- H: A glass of red wine
- I: Water—between trips to the dance floor
- J: A Hot Toddy
- K: Bespoke cocktail from the resident mixologist
- L: Top shelf vodka and soda

### **Answers and Archetypes**



Note: In client presentations, this matrix can be used to populate answers.

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